

Wednesday November 29, 2017

**1. Is it possible to have an aggregated named set (i.e. the sum of last 12 months)?**

- To get a sum of last 12 months, you would need to create a custom MDX member in the Time Perspective dimension. To do so, you would add a new Time Perspective member and select 'Custom' as the Version Type and enter the following formula (ensure the highlighted sections in the formula match to your model's dimension names).

*SUM(LastPeriods(12,[Time].[Default].CurrentMember), [Time Perspective].[Default].&[BASE])*

**2. When will the web client have the same functionality as the smart client?**

- The next release of Prophix Update 6 will be released in mid-January 2018 and will have most the admin applications that are in the smart client (including Process Manager and Model Manager). Other applications (e.g. New Cube Wizard) will be released in subsequent releases.

**3. It looked like you were running Prophix through Google Chrome; however, we have issues with Smart Client working if we don't have IE set up as our default browser. Can you provide advice as to how Prophix can run with Chrome as the browser?**

- The web client can be run using any major web browser including Internet Explorer. However, if you wish to use Chrome as your browser but are having issues with the smart client, I would recommend submitting a support ticket to our support team so they can investigate the issue further.

**4. Do relational data views follow the user's security profile?**

- Yes, a user will only be able to view data from a relational data view if they have read access provided to relevant members through Security Manager.

**5. Can the alternate hierarchy show up as a column next to the dept? (i.e. North - Finance)**

- Prophix only allows you to have one hierarchy from a dimension together in the rows, columns or pages of a data view. However, in your example it appears you would want to display a member property as a column next to the department, which is possible. To do so, you would need your department (default hierarchy) in columns of your data view. In Template Studio, you can then right-click on columns of your data view to clone the columns, place the cloned column next to the original column and display the member property in the cloned column.

**6. I thought there are exceptions where u cannot have named sets. I cannot remember which dimensions whereas u mentioned that named sets can be done in any dimension. Please clarify**

- Named sets can be created in any dimension within your cubes. However, alternate hierarchies cannot be created in the accounts dimension.

**7. If you remove someone from a group, what access do they end up with?**

- If you remove a user from a group and they have no data access setup at their user level, then they end up with no data access. However, if you remove a user from a group but they have data access setup at their user level, his/her security access would default to their user data access.

**8. On group access - I have a user that is responsible for a region. When we do monthly reforecasting, the user is only responsible for one entity data entry. Can I set up a group access create a new group and only give that user access to that entity and then attach that user to the offline report?**

- Yes, that is correct. If you create a group and at the group level assign data access to only that one entity, the user in that group will only have access to that one entity when receiving offline report.

**9. Is it possible to copy from 1 cube to another?**

- Please provide us with additional details describing what specifically you would like to copy.

**10. Is there a way to set the number formatting for all graph types on dashboards? I couldn't find any notes in the knowledge base.**

- This functionality is currently not available in Dashboard Studio, you need to set the numeric format of the graphs individually on each graph.

**11. So everyone in the group would have access to the same departments, correct?**

- Correct

**12. Speaking of optimization, could you please explain what "optimize fact table" process is used for, and when should it be used?**

- Please refer to our documentation webpage below for answers to your questions.

[http://documentation.prophix.com/p12help/en/Content/processes/process\\_types/Optimize.htm?Highlight=optimize](http://documentation.prophix.com/p12help/en/Content/processes/process_types/Optimize.htm?Highlight=optimize)

**13. Also, we never have seen the Web Version of Prophix. Could you help me understand how we could access the Web Version to start implementing within our Company? Additionally, is the Web Version compatible with Mac Books?**

- If you have Version 12 of Prophix installed, you can access the Web Client. Please reach out to our support team to gain information on how to upgrade to version 12 of Prophix and access the Web Client. Yes, the Web Client is compatible with Mac Books.

**14. Is the web client faster than smart client?**

- Yes, overall clients have experienced performance gains using the Web Client.

**15. Currently I have to change the users access when I send out reports and then I have to remember to change it back. Was hoping there was a better way.**

- Please provide us with additional details describing why you are changing the users access before and after sending out reports.

**16. Can member properties be populated using data connectors?**

- Member properties can be imported through a dimension import process if you are running the process to:
  - i. Import new members into the dimension
  - ii. Re-import the entire dimension
- Note – you cannot import just member properties on their own, they must be imported along with importing dimension members.

**17. So you can build templates in smart and web client??**

- That is correct.

**18. Are dashboards (especially the visual analytics) available in the Smart View version that you install on your machine or only with the Web Version? If so, how can you add them to the Smart View that you install?**

- Dashboards are only available in the Web Client, not the Smart Client.

**19. Can u use dynamics members in named sets?**

- Yes, you would select dynamic members in named sets the same way you select dynamic members in other areas of Prophix.

**20. Can multiple people receive a notification in Process Manager Email Notifications? Can the email be a group (like Role) that has been set up?**

- Yes, multiple users can receive process manager email notifications. You would need to select individual users, not groups (roles) to send these email notifications to.

**21. Is there any limit in the number of times you can use a member property [e.g. where u want to use a certain member property in more than one alt hierarchy]?**

- No there is no limit, you can use the same member property multiple alternate hierarchies.

**22. I have never use any data type other than text type. In what circumstances does one use the other data types in the alt. hierarchy?**

- The various data types are defined at the member property level (not the alternate hierarchy). Please see below for examples of how these various data types would be used:
  - i. Date – allows you to store a date
  - ii. Double – only allows you to store float values (decimals)
  - iii. Integer – only allows you to store integer values (whole numbers)
  - iv. Member of Dimension – allows you to select a dimension member from another cube
  - v. True/False – creates a check box type property allowing you to check off certain members of the dimension

**23. When a member property is NOT defined [i.e. left blank] the member goes to (0) level? Is it better to have a default value instead of leaving that field blank?**

- Both options yield the same result so it's personal preference whether you want all the blanks to roll up to a (0) level or a default value you define.

**24. We usually use 2-member prop for each level in the alt. hierarchy, i.e. a key and a name. But it looks that you only use one member property for the alt. hierarchy. is this best practice?**

- Yes, you only need 1 member property to define each level in the alternate hierarchy.

**25. How do u format numbers in such a way that +ve and -ve numbers [in brackets] are aligned, i.e. there is space in the first position [on the right] of a +ve no. and that the left bracket of a -ve no. is aligned with that space of the +ve no. [just like we have in Excel]. I could not do this in Prophix???**

- The Accounting format you are looking for is available in the Web Client, not the smart client. In the Web Client, you can simply highlight the cells you wish to format and select 'Accounting' as the format from the toolbar at the top of Template Studio.

**26. I see that autotext is limited to page member, how can i use autotext in respect of dimension in the row or column?**

- You cannot use an autotext to reference dimensions in rows/columns. You can use template formula's to reference data in the rows/columns of your template.

**27. There is currently no functionality within the smart client to NOT print either a BLANK row or a ZERO row [whether from Input or from a calculation]. Is there such a functional with the web client. do u have a work around in smart client to NOT print BLANK row or ZERO row?**

- The 'Exclude missing rows' along with the 'Display zero values as missing' options turned on in the data view will hide any rows that have 0's or blanks as a result of an input or calculation (in both the smart client and the web client). Printing from Prophix will also hide these rows if both these options are turned on.